



# CareLynks Enables a Top Florida Ortho Practice to Gain Efficiencies and Drive Savings

## CASE STUDY

**“Our Project Manager has been a tremendous help. He’s calm and patient, very knowledgeable and amazing to work with.”**

***-Leah Murphy, EMR and Billing manager at JISF***

CareLynks Savings at Joint Implant Surgeons of Florida

ANNUAL VISITS:  
**92,000**

DOCUMENTS SIGNED:  
**180,000**

EST. YEARLY SAVINGS:  
**\$135,000.00**

### THE PROBLEM

Joint Implant Surgeons of Florida (JISF) sees over 48,000 patients each year. With 9 physicians, 10 midlevels and 10 therapists in two offices and a surgery center, keeping up with all the front desk staffing activities was challenging. Patient paperwork was being

handled manually and included printing, scanning, indexing, shredding, and data entry all day long. Clinicians also had to manage patient paperwork, data entry, and calculations while visiting with patients.

### THE OPPORTUNITY

EMR and Billing Manager Leah Murphy knew there had to be a better solution than increasing her front office staff in order to keep up with the requirements of a growing practice. Faced with the fact that JISF was going to increase the number of physicians in the practice, it was time to make a change. She met Logical Innovations at a Healthcare User Group Confer-

ence and had an opportunity to meet other CareLynks users. After visiting the site of an existing CareLynks customer practice and extensive reference checking, JISF was ready to move forward with this dynamic solution for electronically capturing patient data and signatures.

### BUILDING CUSTOMIZED WORKFLOWS

Leah Murphy worked with Logical Innovations staff to implement CareLynks at the JISF practice: “In our first phase we implemented the Patient History, Patient Demographics, Privacy Policy, Financial Policy, Consent to eRx and Patient Confidentiality documents. We spent the most time revising and testing our History form to make sure we got exactly what our

physicians and staff wanted. Our second wave involved our therapy department where we automated the Falls Efficacy Scale, Foot & Ankle Disability Index, HOOS, KOOS, Physical Function, Neck Disability, Shoulder Pain, Upper Extremity Function and WOMAC Questionnaire. Our third phase will include the MRI department and Surgical Consents.”

### THE SAVINGS

The time saved by moving to electronic documents has allowed JISF to take 3 full time staff members working on patient intake and reassign them to other tasks. The clinic has also experienced additional savings in printing, toner, and shredding costs. Questionnaires completed by patients are now automatically scored and imported

into the chart, with data stored in observation terms, saving valuable time for clinical staff. The improved workflow facilitated by the CareLynks software provides clinicians with real, up-to-date patient data along with a large bottom line savings and allows staff to spend more time with patients instead of paperwork.

